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Secretary



DIVISION OF HEALTH

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Department of Health and Family Services

May 15, 1998

Mental Health Crisis Intervention Providers HMO and Other Managed Care Programs

Dear Sir/Madam:

Enclosed is the first issue of the Wisconsin Medicaid Provider Handbook, Part H, Div. VI for mental health crisis intervention services. This handbook, used with Part A, the all-provider handbook, gives you information needed to provide services to Medicaid recipients and to obtain payment for covered services.

This handbook is designed to assist you in submitting and getting your claims paid quickly and efficiently, and in resolving any billing problems that may be encountered. If you have questions about the information in this handbook, please call the Medicaid Fiscal Agent Policy/Billing Correspondence Unit at (800) 947-9627 or (608) 221-9883.

We will communicate future policy changes through Wisconsin Medicaid Updates.

We would like to thank the crisis intervention program staff who provided invaluable input in developing this handbook.

We appreciate your interest in providing services to Medicaid recipients. Thank you for becoming a Medicaid provider.

Sincerely,

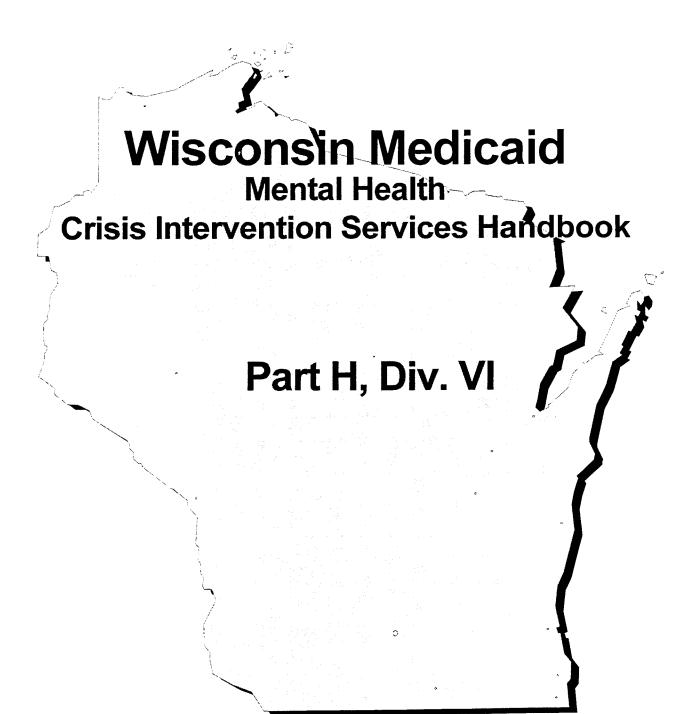
Peggy L. Bartels, Director

Par Donne Man

Bureau of Health Care Financing

PLB:vi CH02081.SG

Enclosure



Department of Health and Family Services
Division of Health
Bureau of Health Care Financing

May 1998

Part H, Division VI Mental Health Crisis Intervention Services Transmittal Log

This log is a convenient record sheet for recording receipt of handbook replacement pages. Delete old pages and insert new pages as instructed. Use this log to help eliminate errors and ensure an up-to-date handbook.

Each set of Part H, Division VI, handbook replacement pages is numbered sequentially. This sequential numbering system alerts you to any missing sets of handbook replacement pages. For example, if the last transmittal number on your log is H-3 and you receive H-5, you are missing H-4. You may obtain copies of *complete* provider handbooks by completing the order form in Appendix 36 of Part A, the all-provider handbook.

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Introduction

HFS 101-108, Wis. Admin. Code, state statutes, and federal laws govern Wisconsin Medicaid. Medicaid provider handbooks identify the regulations and assist Medicaid providers to comply with requirements. Use the following handbooks when providing services:

- Part A, the all-provider handbook, includes general policy guidelines, regulations, and billing information applicable to all types of certified providers.
- Part H, Division VI, the provider-specific handbook, includes information on provider eligibility criteria, covered services, payment methodology, prior authorization, and billing instructions.
- > The Provider Section of the Wisconsin Medicaid Managed Care Guide includes information on policy guidelines and regulations for AFDC/Healthy Start recipients enrolled in a Medicaid HMO. The AFDC program no longer exists, but the Wisconsin Medicaid program still bases eligibility on AFDC criteria as of July 16, 1996.

Each provider is sent a copy of Part A, the all-provider handbook, the appropriate provider-specific handbook, and the Wisconsin Medicaid Managed Care Guide at the time of certification. Purchase additional copies of provider handbooks by completing the order form in Appendix 36 of Part A, the all-provider handbook.

Read all materials before initiating services to ensure a thorough understanding of Medicaid policy and billing procedures.

Note: Refer to HFS 101-108, Wis. Admin. Code, for a complete source of Medicaid regulations and policies. In the event of any conflict between HFS 101-108, Wis. Admin. Code, and the handbook, the meaning of the Wisconsin Administrative Code holds. For additional copies of HFS 101-108, Wis. Admin. Code, write to Document Sales at the address in Appendix 3 of Part A, the all-provider handbook.

Additional laws and regulations relating to Wisconsin Medicaid include the following:

- > Sections 49.43 49.497, Wisconsin Statutes
- > Title XIX, federal Social Security Act and its enabling regulations, Title 42 Public Health, Parts 430-456

Definitions for common Medicaid terms and abbreviations are in Appendix 30 of Part A, the all-provider handbook, and in HFS 101-108, Wis. Admin. Code.

Wisconsin Medicaid is administered by the Department of Health and Family Services (DHFS). Within the DHFS' Division of Health (DOH), the Bureau of Health Care Financing (BHCF) is directly responsible for managing Wisconsin Medicaid. The DHFS contracts with an outside fiscal agent to provide health claims processing services including:

- Provider certification.
- Claims payment.
- Provider services.
- · Recipient services.

The current Wisconsin Medicaid fiscal agent is EDS.

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